

THE RITZ-CARLTON

LIFE

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Dear Member,

I hope you had a wonderful fall season. The Lake Tahoe region has experienced an abnormally warm winter, but not to be discouraged! Northstar California has been hard at work making snow to ready their slopes for another busy season.

The Ritz-Carlton Club, Lake Tahoe team has also been hard at work preparing for winter. We have recently welcomed several new members to our team of Ladies and Gentleman and I'm excited to introduce you to them later in the newsletter. I've also included some other operational updates including a revised procedure for Member storage and shuttle service for the winter season. Please contact me if you have any questions related to these updates.

I can hardly believe we are already well into our busy season. I hope you and your families are excited about the festive season ahead. After all, it is the most exciting time of year. If you are like me and love the twinkle lights and seasonal aromas that bring the holidays to life, The Ritz-Carlton Club, Lake Tahoe is the best place to spend your holidays. I have included several holiday events, activities and dining offerings in this newsletter, which are highlighted on pages three and four. Be sure to contact the Member Experience Concierge desk at 530.562.3110 to reserve and plan your holiday visit.

Warm regards,

Jenni Lawler
Director of Operations



What's New

Meet our New Ladies and Gentlemen

Sayra Barajas

Sayra is the newest addition to our amazing Housekeeping Department. Sayra began her role in September. Before joining The Ritz-Carlton Club, Lake Tahoe, Sayra held other housekeeping roles in the Tahoe area.

Luis Brenes

Luis recently accepted the position of Engineer and Maintenance Technician. He will work directly with the Engineering Supervisor to ensure our Residences are well-maintained and in tip-top shape for your next visit!

Sarah Shihayed

Sarah is our newest team member. She accepted the position of our newest Member Experience Concierge team member in October. In her first few weeks, she focused on training and learning the ins and outs of our front office operations.

I hope you get the opportunity to meet these new Ladies and Gentleman during your next visit.

BOARD OF DIRECTORS

Charles Baron
President

Bill Walsh
Vice President

John Albert
Secretary/Treasurer

Kent Anderson
Director

Edgar Lopez
Director

Hotel Shuttle Schedule

New this season, the hotel shuttle will be running to the Village at Northstar and downtown Truckee. Pick-up location at Northstar is at the round about by Welk Resort. Pick-up in downtown Truckee is at the train station and pick-up location in the resort is at the front drive of the hotel. Please be aware the times may vary due to traffic and road conditions.

Departs resort: from 12:00 p.m. to 8:00 p.m. every hour
Departs Northstar: from 12:10 p.m. to 8:10 p.m. every hour
Departs Truckee: from 12:30 p.m. to 8:30 p.m. every hour

New Bin Inventory Process

This winter season, we are introducing a new process for tracking your Member storage bins and ski equipment. Each time you check out you will be presented with a storage inventory sheet. Please confirm all items are accounted for then sign the document. After we receive a signature, your bins will be secured with a numbered zip tie assigned to you. Our goal with the new bin inventory process is to protect your assets. Please share your feedback on this process during your next stay.

CONTACT US

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Truckee, California USA 96161
530.562.3110
www.ritzcarltonclub.com

Holiday Dining

Holiday Dinner at Manzanita

Tuesday, December 25, 2018 | 3:30 - 9:00 p.m.

À la carte pricing

Revel in holiday spirit and delight your taste buds by joining us for a memorable fine dining experience with holiday inspired specials in our stunning Manzanita restaurant. This special holiday menu was designed by Chef Mark Jeffers.

Holiday Buffet in The Ritz-Carlton Ballroom

Tuesday, December 25, 2018 | Seatings from 4:00 - 7:00 p.m.

\$135 Adults, \$55 Children; ages 3 to 12

Experience an extravagant buffet of delights with sumptuous favorites for the entire family.

New Year's Eve Brunch at Manzanita

Monday, December 31, 2018 | 12:00 - 3:00 p.m.

115 Adults, \$45 Children; ages 3 to 12

Enjoy a holiday brunch menu featuring a chilled seafood display, a carving station, salads, cheese and charcuterie, along with breakfast favorites and desserts. An unlimited Moët & Chandon and Bloody Mary Bar is included.

New Year's Eve Dinner at Manzanita

Monday, December 31, 2018 | Seatings from 4:00 - 9:30 p.m.

À la carte pricing

Ring in the new year on this magical night with holiday inspired menu selections.

New Year's Eve Champagne Bar in The Living Room

Monday, December 31, 2018 | 7:00 p.m. until 1:00 a.m.

À la carte pricing

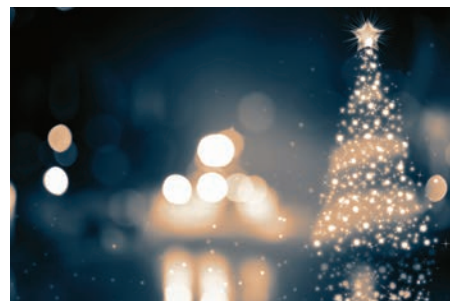
Celebrate New Year's Eve with the traditional beverage of choice, bubbly! The Champagne Bar offers a variety of sparkling, featuring Moët & Chandon Ice Imperial, Blanc and Rosé by the glass or by the bottle and live music.

New Year's Day Brunch at Manzanita

Monday, December 31, 2018 | 12:00 - 3:00 p.m.

115 Adults, \$45 Children; ages 3 to 12

Brunch continues into New Year's Day with the same delicious offerings from New Year's Eve including cheese and charcuterie, all the traditional breakfast offerings, and of course, unlimited Moët & Chandon and Bloody Mary Bar.





Holiday Events and Activities

The Ritz-Carlton, Lake Tahoe has weeks of fun planned for the entire family!

Santa Appearances

Sunday, December 23

9:00 a.m. - 12:00 p.m. | 1:00 - 4:00 p.m.

Monday, December 24

11:00 a.m. - 2:00 p.m.

Special appearances throughout the main lobby of the resort by Santa are expected as Christmas nears.



Holiday Photos with Santa

Sunday, December 23 | 6:00 - 8:00 p.m.

The Lower Lobby

Complimentary for Resort Guests.

Stars & S'mores on the Fireside Terrace

Fridays, December 21- 28, 2018

7:00 - 8:30 p.m. | \$45 per person

Enjoy a fireside astronomy session that includes a science based conversation about the cosmos, poetry reading, and telescopic viewing with Celestron telescopes, followed by s'mores around the resort's outdoor fire pit. Advance reservations are required at www.TahoeStarTours.com.

Yuletide Yoga

Tuesday, December 25 | 9:00 a.m.

Hotel Fitness Center | \$20 per person

Take a break from holiday hustle and bustle with this class targeting breath control and muscle rejuvenation. Receive a \$20 retail credit with class participation. For additional classes, contact the Member Experience Concierge desk at 530.562.3110.



Family Movie Night in The Pines Ballroom

Wednesday, December 26 through Sunday, December 30, 2018

7:00 p.m.

Join us in The Pines Ballroom for family movies. Children 12 and under must be accompanied by an adult or older sibling.

Complimentary for Resort Guests.

Elf | Wednesday, December 26, 2018

Hotel Transylvania | Thursday, December 27, 2018

Boss Baby | Friday, December 28, 2018

Coco | Saturday, December 29, 2018

Incredibles 2 | Sunday, December 30, 2018

Live Here, Always.®

